

**Ministry of Municipal  
Affairs and Housing**

Office of the Deputy Minister

777 Bay Street, 17<sup>th</sup> Floor  
Toronto ON M7A 2J3  
Tel.: 416 585-7100

**Ministère des Affaires  
Municipales et du Logement**

Bureau du ministre

777, rue Bay, 17<sup>e</sup> étage  
Toronto ON M7A 2J3  
Tél. : 416 585-7100

**December 15, 2020**

**MEMORANDUM TO: Municipal Chief Administrative Officers and Clerks**

**SUBJECT: Enforcement of Orders under the *Reopening Ontario Act, 2020***

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I want to thank you again for your sustained efforts in limiting the spread of infection and managing the impact of the pandemic on your communities.

As you are aware, municipal by-law officers are designated to enforce provincial orders under the Reopening Ontario (A Flexible Response to COVID-19) Act, 2020 (ROA). Given the recent rise in COVID-19 cases, the government recently announced new provincial restrictions.

Based on the latest data, municipalities, residents and businesses can find out what level and which regional public measures are in place for their area at <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>. Municipalities and local public health units may have additional restrictions or targeted requirements, on top of any applicable provincial public health measures.

To help support municipal enforcement activities, I am attaching information the Ministry of the Solicitor General has shared with Chiefs of Police regarding additional amendments to orders made under the ROA.

Many of Ontario's municipalities have shown leadership and actively engaged in enforcement and compliance, including enforcement of any local by-laws they may have enacted. To ensure we are achieving greater successes given the local need, and as I mentioned in my previous correspondence to you, you may wish to coordinate enforcement activities with provincial enforcement officers and public health officers. To identify the lead contact for any potential planned compliance activity in your community, please email Natasha Bartlett at [natasha.bartlett@ontario.ca](mailto:natasha.bartlett@ontario.ca).

To help support enforcement personnel, staff at the Ministry of the Solicitor General continue to respond to inquiries via [EssentialWorkplacesSupport.SolGen@ontario.ca](mailto:EssentialWorkplacesSupport.SolGen@ontario.ca). Through this confidential channel, assistance is available to enforcement personnel seven days a week. In addition, a confidential Enforcement Support Phone Line (1-866-

389-7638) is operational and available to assist enforcement personnel. Operating hours for the Enforcement Support Line have been adjusted to Monday to Friday from 8:30 a.m. – 5:30 p.m., to align with demand.

I would also encourage you again to support the Ministry of the Solicitor General's efforts to collect enforcement data on a weekly basis to help monitor and measure the impact of accelerated enforcement and compliance activities province-wide. You can find out more on how you may contribute to the Ministry of Solicitor General's weekly data collection efforts by contacting Jeanette Gorzkowski or Agata Falkowski at [Jeanette.Gorzowski@ontario.ca](mailto:Jeanette.Gorzowski@ontario.ca) or [Agata.Falkowski@ontario.ca](mailto:Agata.Falkowski@ontario.ca) respectively.

The Ontario government, in consultation with the Chief Medical Officer of Health, has also extended all orders currently in force under the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020* (ROA) until January 20, 2021. These can be found online on the Government of Ontario's website at <https://www.ontario.ca/laws/statute/20r17>.

Thank you, once again, for your continued efforts to help keep our communities safe and healthy.

Sincerely,

Kate Manson-Smith  
Deputy Minister, Ministry of Municipal Affairs and Housing

Enclosure: Correspondence from the Ministry of the Solicitor General to all Chiefs of Police – English version. If a French version is required, please contact [Richard.Stubbings@ontario.ca](mailto:Richard.Stubbings@ontario.ca).