



Transforming Long-Term Care in Ontario:

An Opportunity Too Important to Miss

Jane Sinclair

General Manager Health and Emergency Services, County of Simcoe
Chair, Board of Directors, AdvantAge Ontario

simcoe.ca

Overview – County of Simcoe

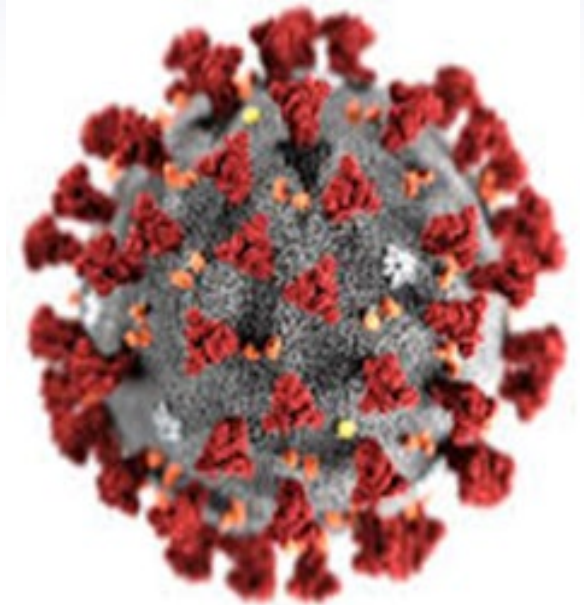
- ❑ Local Transformation
- ❑ Advance Planning
- ❑ Staffing and Resource Management
- ❑ Mental Health – Staff
- ❑ Mental Health – Residents & Families
- ❑ Communications
- ❑ Questions



Local Transformation



- ❑ March 2nd – Various Forums Initiated
- ❑ March 9th – Notice to LTCSS
- ❑ March 10th – Daily Cycle Meetings
- ❑ March 13th – County Task Force
- ❑ March 18th – Emergency Declaration County of Simcoe



No Longer Business as Usual...



Advance Planning – Infection Control



Enhanced Infection Control Practices COVID-19 Pandemic 2020

Screening Protocols

Essential Visitors:

Non-Essential Visitors:

Resident Admission/Re-admissions

Declaration Re: Disclosure of Working Multiple Locations Protocol

Procedure Mask Distribution Protocols

Personal Protective Equipment (PPE) Mask Protocols

Paper Bag Protocol for Masks

Uniforms for all Employees

Arriving at work Protocol – ALL STAFF

Leaving work Protocol –ALL STAFF

Dress Code: Infection Control Policy

Families dropping off items for Residents

COVID-19 Symptom Management

COVID-19 Symptoms

Outbreak Management

Handling Linen and Waste Materials

Dishware and Eating Utensils

Release of Body to Funeral Home

Point of Care Risk Assessment

Sick Call and Testing Process

Enhanced Cleaning
Training Manual

April 2020



ENHANCED INFECTION CONTROL PRACTICES

JULY 28, 2020

v. 6.0



PANDEMIC Guide
(For Dietary Aids)



Version 4
June 10, 2020

coe.ca

Staff & Resource Management



COOP Overview

Reduce
or mitigate
disruptions to operations

Achieve a timely and
orderly recovery from an
emergency and resume
full service to customers

Protect essential facilities, equipment,
records, and other assets

Ensure the continuous performance of an agency's essential
functions/operations during an emergency

- ❑ **Business Function**
 - ❑ Life Safety Priority
 - ❑ Legislative Compliance
- ❑ **Redeployment Program**
 - ❑ Screeners
 - ❑ Cleaners
 - ❑ Meal Service Assist
 - ❑ Programming
- ❑ **Job Analysis**
- ❑ **Orientation**
- ❑ **Isolation & Testing**



Staff & Resource Management

☐ Employee Declarations – December 31, 2020

- ☐ Full-time + Benefit Package (Health & Dental)
- ☐ 167 Staff (1000 Staff)

☐ Scheduling Specialist:

- ☐ Workforce Edge

☐ Redeployed Staff

- ☐ 97 Corporate Staff

☐ Clinical Student Placements

- ☐ Paid Work – PSW's, International Nursing Students, Dietary Aids

☐ Micro-credentialing Program – Fall 2020

☐ Recruitment Campaign



Mental Health – Staff



countyofsimcoe
the OPP officer and
dropped off hand
encouragement f
at Trillium Manor
last week. We are
and support show
Care homes and
the COVID-19 pa
#strongertogeth
#simcoecountyst
#longtermcare #s
#countyofsimcoe #mysimcoecounty
#simcoecountystro
#thankyou #opp
#ontarioprovincialpolice #trilliummanor
#onlia #covid19 #pandemic
#allinthistogether #staywell #home

5.2



Liked by penetanguishene and 10 others
5 DAYS AGO

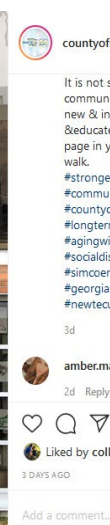
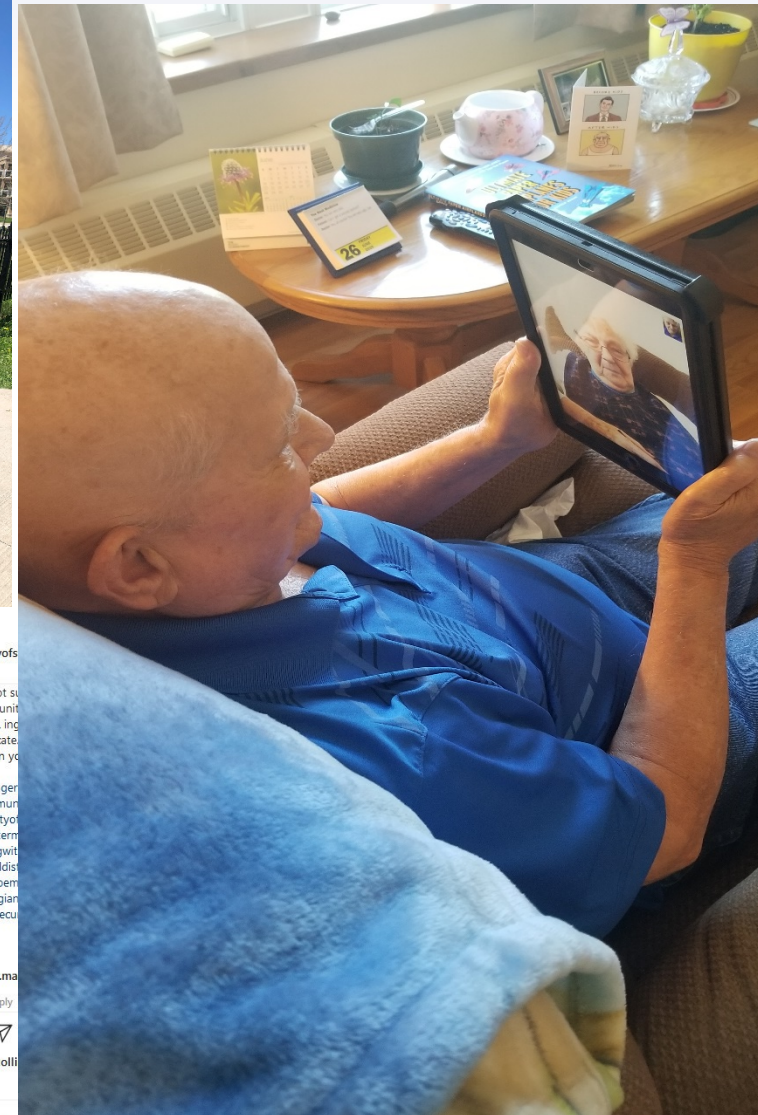
Add a comment...



THANK YOU!

DEPARTMENT SPOTLIGHT: DIETARY

Mental Health – Residents & Families



Mental Health – Residents & Families



Mental Health – Residents & Families



Communications – Staff



- ❑ COVID-19 Manuals
- ❑ Hand-outs & Emails
- ❑ Signage
- ❑ Video Messages & Tutorials
- ❑ Unit / Department Meetings
- ❑ Virtual Town Halls
- ❑ Send Word Now



1110 Highway 26, Midhurst, Ontario L9X 1N6
Tel: 705-726-9300 | Toll Free: 866-893-9300

Update* MEAL SERVICE UPDATE

Today, we started our revised meal program to include tray service to some of our residents in order to meet the full requirements of physical distancing during mealtime. We are working hard to increase our support during meals to help deliver this additional level of service through our redeployed staff and students. Thank you for helping us with these new routines and your input during this process. Please continue to give us your feedback as we move forward with this new program to ensure we know if we need to adjust in future. Thanks so much!



Update* SUPERVISED OUTDOOR FAMILY VISITS

On June 11th, the Province released NEW requirements for "supervised outdoor visits" that we are including in our new visitor guidelines. The new requirements include:

- ✓ All visits must be **pre-booked**
- ✓ **Only one visitor** per resident permitted
- ✓ Visitors must arrive 15 minutes ahead to be **screened**
- ✓ Visitors must **wear a cloth mask & disinfect hands** upon arrival
- ✓ Visitors must **test COVID negative** within 14 days prior to visit
- ✓ **Physical distancing (2 Meters)** must be maintained during visit
- ✓ Staff must provide visitors with **guidelines & precautions**

New* STAFF BUTTONS

Hoping that all of you have had a chance to get your new buttons. What a great way to connect with our residents so they know who it is! These buttons have been set up at various organizations such as Sick Kids Hospital and will help us share those big beautiful smiles hiding behind the masks! 😊



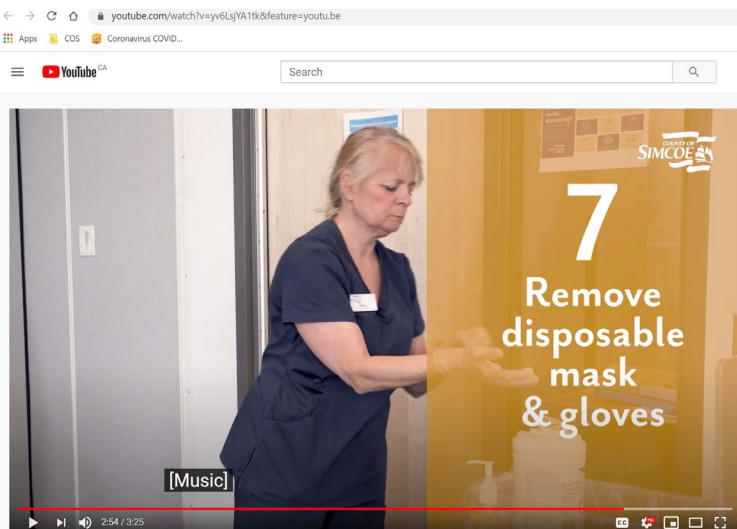
New* CLEAR MASKS

We know that it is sometimes hard for our residents to hear staff when speaking, so we have ordered 10,000 new clear masks. These masks will allow our residents to see you speak which will help them to understand what you are saying. Let us know how they work!

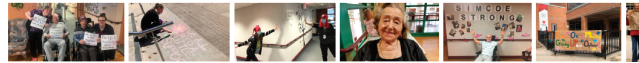


CDC - REQUIRED EYE PROTECTION

We have had some inquiries about regular glasses with side shields as an option for eye protection. Unfortunately, the CDC advises this does not provide adequate protection. If you are having concerns with your eye protection, please contact your supervisor to obtain a face shield or larger goggles.



Communications – Residents & Families



CARING FOR YOU STRONGER TOGETHER



Caring for our Residents in Long-Term Care and Seniors Services

These are unprecedented times, and I speak for our entire family of staff and County Councillors here at the County of Simcoe in wishing you and your loved ones well during this difficult time. The County manages four long term care (LTC) homes and broad range of seniors housing and services across this region. These homes and services are rated among the very best in the province and, as you know, our staff are highly skilled, dedicated and passionate about caring for the residents that live in our facilities.

Faced with the COVID-19 global pandemic, we continue to work tirelessly to protect you, our residents and our staff to the very best of our ability, following the latest guidelines and directives provided to us by our partners in public health and the Ministries of Long-Term Care and Health. We acted quickly to implement a number of safety measures at all our facilities and we thank you for your understanding and support as we have closed visitation into all our LTC homes, supportive housing and our retirement community. We have extensive staff protocols in place and are working to ensure that we maintain our staffing levels as this pandemic continues.

We have also seen acts of love and kindness from your families, volunteers and members of the public, directed toward you and our staff, outside of our homes during this crisis. This is incredible and we thank everyone from the bottom of our hearts! From the lawns, carparks and parking lots of our facilities, individuals and groups alike have stopped by with homemade signs to encourage and express their support for those living on our campuses, and its hard to express just how much this means. It lifts everyone's spirits at a badly needed time.

We know that there have been a lot of changes in your home during this COVID-19 pandemic and we appreciate your patience and support during these challenging times. With this in mind, we believe that it is important that we share with you our plan for all potential



Georgian Manor are sending messages of [#love](#) home to their families. [#Thankyou](#) Roxy, Bernadette J, Betty S, Jean, June A, & PSS Staff Ellen for the lovely photos. Sending smiles to Georgian Manor & all long-term care residents & staff. Stay well!
[#strongertogether](#)



2:00 PM - Mar 27, 2020 - Hootsuite Inc.

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Establishing a New Norm...

