

# MAJOR PROJECTS



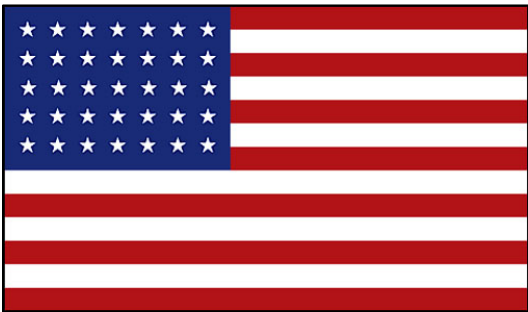
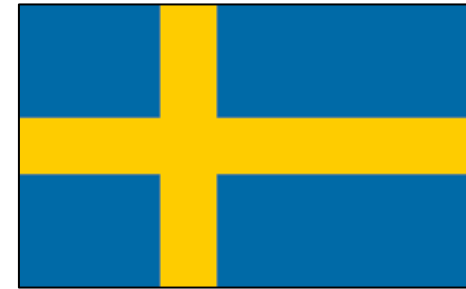
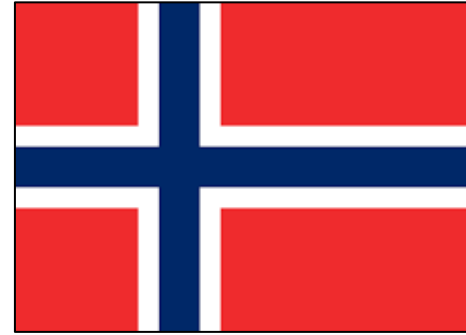
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**and**

**Healthy Ageing in Residential Places**

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No Single Model

Standards Not Standardization

No Magic Solution

**RECOGNIZE TENSIONS**

# UNDERSTAND CARE AS A RELATIONSHIP

- CONTINUITY
- NON-HIERARCHICAL DECISION-MAKING
- TEAM-WORK
- CLINICAL, SOCIAL, PHYSICAL, ACTIVE
- LISTENING, COMMUNICATING

# CONDITIONS OF WORK ARE CONDITIONS OF CARE

- ADEQUATE STAFFING (4.5-6.6 PER RESIDENT PER DAY)
- NUMBER, COMPOSITION, TRAINING, SINGLE EMPLOYER, FULL-TIME
- PAY, BENEFITS, HOURS OF WORK, SHIFT LENGTH
- EQUIPMENT AND SUPPLIES
- AUTONOMY
- NO CONTRACTING
- PHYSICAL SPACES
- DAY CARE
- THINK FAMILIES AND VOLUNTEERS TOO

# GENDER MATTERS

- MAINLY WOMEN, OFTEN RACIALIZED AND/OR IMMIGRANT
- SYSTEMIC DISCRIMINATION
- INVISIBLE AND UNDERVALUED
- RECOGNIZE SKILL, EFFORT RESPONSIBILITY AND WORKING CONDITIONS
- NEED FOR CONTINUAL TRAINING, DAY CARE
- INCLUDES COMPANIONS, VOLUNTEERS, RELATIVES

# ALL SERVICES, ALL WORK

- IMPORTANCE OF FOOD
- LAUNDRY/CLOTHES
- HOUSEKEEPING
- ACTIVITIES
- RELATIVES AND VOLUNTEERS

# GOVERNANCE

- FAMILY AND RESIDENT COUNCILS
- STAFF AND VOLUNTEERS
- PUBLIC
- ACCOUNTABILITY REQUIRES UNDERSTANDABLE, VERIFIED INFORMATION
- MAKES BETTER USE OF DATA WE HAVE
- NEED BETTER MEANS TO ASSESS QUALITY WITHOUT INCREASING DOCUMENTATION



# PROFIT

ENSURE PUBLIC MONEY GOES TO CARE  
OPEN, DEMOCRATIC DECISION-MAKING

# FEDERAL INITIATIVE

- LABOUR FORCE STRATEGY
- FUNDING CONDITIONAL ON STANDARDS
- BALANCE RISK AND JOY

# KNOWLEDGE SHARING



## Promising Practices in Long Term Care

*Ideas Worth Sharing*

Co-edited by Donna Baines and Pat Armstrong



## Physical Environments for Long-term Care

*Ideas Worth Sharing*

Edited by Pat Armstrong and Susan Braedley



## Exercising Choice in Long-Term Residential Care

Edited by Pat Armstrong and Tamara Daly



## Negotiating Tensions in Long-Term Residential Care

*Ideas Worth Sharing*

Edited by Pat Armstrong and Ruth Lowndes

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