

Local flood response and sandbags

Municipalities are responsible for on-the-ground flood response during a flooding emergency and may request provincial assistance. Find your municipality's website at www.ontario.ca/page/list-ontario-municipalities.

In coordination with other organizations, the Ministry of Natural Resources and Forestry (MNRF) may also provide public safety services to Indigenous communities and unincorporated/unorganized areas, including activities such as emergency evacuations and providing support in acquiring sandbags.

If you live in an unincorporated or unorganized area, your local MNRF work centre is responsible for supporting flooding emergencies. For more information, please contact the relevant MNRF work centre. Find your local work centre at www.ontario.ca/page/ministry-natural-resources-and-forestry-work-centres.

If you live within an Indigenous community, support for flooding emergencies may be a shared responsibility between Indigenous Services Canada (ISC), Emergency Management Ontario and your local MNRF work centre. Contact ISC at www.canada.ca/en/indigenous-services-canada.html.

Local flood monitoring support

Conservation authorities and MNRF monitor watershed and weather conditions to assess flood potential within their areas of jurisdiction, and issue flood messages. Local flood notifications inform the public of developing unsafe river and lake conditions. Find your conservation authority at conservationontario.ca/conservation-authorities/find-a-conservation-authority.

Communities and areas not serviced by conservation authorities can get flood information from their local MNRF work centre. Find your local work centre at www.ontario.ca/page/ministry-natural-resources-and-forestry-work-centres.

Provincial flood monitoring

MNRF is responsible for flood management in Ontario. The ministry works with conservation authorities, Environment and Climate Change Canada and many others (e.g., water control boards) to assess when and where flood conditions are likely to occur. Learn more about watershed conditions statements, flood watches and flood warnings at www.ontario.ca/page/surface-water-monitoring-centre.

Disaster relief

The Ministry of Municipal Affairs and Housing provides funding to Ontarians and municipalities impacted by a natural disaster. Find out more about the Disaster Recovery Assistance for Ontarians program at www.ontario.ca/page/apply-disaster-recovery-assistance.

Emergency coordination

The Ministry of the Solicitor General coordinates emergency management across Ontario and is responsible for the Provincial Emergency Operations Centre. Learn more at www.ontario.ca/emo.

Indigenous Communities

Indigenous Services Canada (ISC) staff work closely with First Nations at risk of flooding and partners to help ensure emergency preparedness and response plans are in place, as well as funding eligible flood mitigation preparedness and response measures. Learn more about ISC's emergency management role with Indigenous communities at www.sac-isc.gc.ca/eng/1397740805675/1535120329798.

ISC administers the Emergency Management Assistance Program (EMAP) to reimburse on-reserve emergency management activities, including flood mitigation, preparedness, response and recovery. Learn more about the EMAP program at www.sac-isc.gc.ca/eng/1397740805675/1535120329798.

Wastewater and stormwater

The Ministry of the Environment, Conservation and Parks (MECP) oversees wastewater and stormwater management. Contact MECP at www.ontario.ca/page/ministry-environment-conservation-parks.

Infrastructure funding

The Ministry of Infrastructure (MOI) provides funding to communities through various federal-provincial infrastructure programs and the Ontario Community Infrastructure Fund. Contact MOI at www.ontario.ca/page/ministry-infrastructure. Learn more about the asset management regulation at www.ontario.ca/page/municipal-asset-management-planning.

Great Lakes water management

The International Joint Commission has jurisdiction over cases involving shared boundary waters between Canada and the United States, including the Great Lakes. Learn more at ijc.org.

Dam management

MNRF approves the construction and alteration of dams under the *Lakes and Rivers Improvement Act*. Dams throughout Ontario are owned and operated by a variety of organizations, such as MNRF, Ontario Power Generation and conservation authorities. Learn more at www.ontario.ca/page/dam-management, Ontario Power Generation at www.opg.com and Ontario Waterpower Association at www.owa.ca.

Water management in the Ottawa River Basin

The Ottawa River Regulation Planning Board was established to ensure the integrated water management of 13 principal reservoirs of the Ottawa River Basin as part of an agreement between Canada, Quebec and Ontario. Learn more at www.ottawariver.ca.