

BIO – Sharad Kerur



Sharad Kerur created and leads **Resolution Pathways** as its **CEO** which assists people and organizations to resolve conflicts.

Sharad has a **Bachelor of Commerce (Honours)** and **Master of Industrial Relations** from **Queen’s University**, with a focus on negotiation theory and alternative dispute resolution methods.

For over 30 years, Sharad held senior level positions in the union and association sectors. His most recent positions was **Executive Director of the Ontario Non-Profit Housing Association (ONPHA)**, Canada’s largest non-profit housing association. As a result, he has a strong grasp on the “business” of non-profit organizations and associations, and real-world experience in negotiation and mediation.

He is **Harvard-trained** having obtained a **Certificate in Mediating Disputes** and a **Certificate in Negotiating Difficult Conversations** from the Harvard Negotiation Institute (Harvard Law School) and also holds a **Certificate in Dispute Resolution** and an **Advanced Certificate in Dispute Resolution**, both from the University of York located in Toronto.

Sharad holds a **Q.Med (Qualified Mediator) designation** from the ADR Institute of Ontario, is an accredited **C.C.Med (Chartered Community Mediator)** from the Ontario Community Mediation Coalition, is a **CINERGY® Certified Conflict Management Coach**, and is a **Certified Workplace Fairness Analyst** accredited by the Workplace Fairness Institute of Canada.

He has also obtained a **Certificate in Civil Procedures for Non-Lawyer Mediators** from the ADR Institute of Ontario.

Currently he is on the **Community Mediation Roster** and **Associate Mediation Roster** with St. Stephen's Community House (Conflict Resolution & Training), where he has also serves as an instructor in their mediation and conflict resolution training programs and the **mediation roster for the Office of the Independent Police Review Director (OIPRD)**.

He has been a guest lecturer for Humber College's Alternative Dispute Resolution program and he serves as a **Dispute Resolution Educator**, coach and instructor for York University's continuing education program in dispute resolution.

With his knowledge, expertise, and experience, Sharad currently provides:

- conflict management coaching services
- "understanding-based" mediation services
- skills training in mediation and negotiation skills
- skills training in de-escalation and conflict resolution
- skills training in managing difficult conversations
- assistance in the development of high-performing teams
- assessing workplace conflict management systems and implementing workplace fairness restoration measures

Previous Clients include:

- Capacity Builders (a division of the Ontario Community Support Association)
- Centennial College
- Centretown Citizens Ottawa Corporation
- City of Hamilton
- District of Muskoka Child Services
- Electrical Safety Authority of Ontario
- George Brown College
- Immigrants Working Centre
- Niagara North Family Health Team
- Office of the Commissioner of Housing Equity
- Ontario Municipal Social Services Association
- Peterborough Housing Corp.
- Ryerson University
- Southlake Academic Family Health Team
- St. Stephens Community House, Conflict Resolution and Training
- Woodgreen Community Services
- York University, Continuing Education