



# What It Means to End Homelessness

Association of Municipalities of Ontario (AMO)  
Ending Homelessness Symposium  
May 3, 2023



## THE CANADIAN ALLIANCE TO END HOMELESSNESS

The CAEH leads a national movement of individuals, organizations and communities working together to end homelessness in Canada.

[caeh.ca](http://caeh.ca)



### Advocacy

The CAEH advocates for the federal and provincial policy changes needed to end homelessness.



### Allied Networks

The CAEH supports several allied networks working toward our shared mission of ending homelessness.



### Built for Zero Canada

Helping a core group of leading communities end chronic and veteran homelessness.

[bfzcanada.ca](http://bfzcanada.ca)



### Data & Policy

Revolutionizing the way communities and governments use data to end homelessness.



### National Conference on Ending Homelessness

Join us for the 2023 National Conference on Ending Homelessness, Nov 8-10 in Halifax.

[conference.caeh.ca](http://conference.caeh.ca)



### Training & Technical Assistance

Helping communities and organizations end homelessness with expert training and technical assistance.

[training.caeh.ca](http://training.caeh.ca)

# CAEH Theory of Change

All communities in Canada achieve and sustain an equitable and measurable end to all homelessness

Local systems are set up to drive and sustain reductions

Proven technical strategies implemented

Federal structural reform creates the super-conditions to end homelessness

Provincial systems support an end to homelessness

Key influencers expect + demand homelessness be ended

Truth + Reconciliation; Diversity, Equity & Inclusion



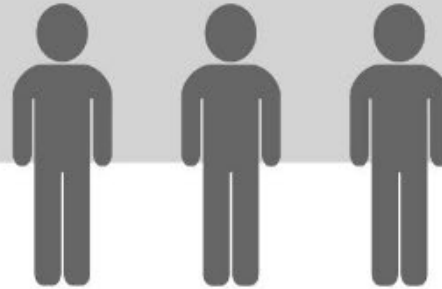
Built for Zero Canada is an ambitious national change effort helping a core group of leading communities **end chronic and veteran homelessness** – a first step on the path to eliminating all homelessness in Canada.

# Functional Zero Chronic Homelessness

**3 OR LESS  
CHRONIC  
HOMELESS  
OVER  
3 MONTHS +** **= Functional  
Zero**

[BFZ-C Functional Zero Q&A  
Document](#)

[By-Name List & Functional  
Zero Chronic Video](#)



[What is Functional Zero](#)

(3 min video) – Community Solutions – December 2021



# We need to change the system to solve the problem

## The Problem



No single actor is fully accountable for ending homelessness in a community.



Funders evaluate success on the performance of individual housing programs.



A once-a-year count of a problem that changes nightly.



Housing supply paralysis.

## The Built for Zero Solution



An integrated, coordinated team.



Community-level measurements look at performance of the system toward an end to homelessness.



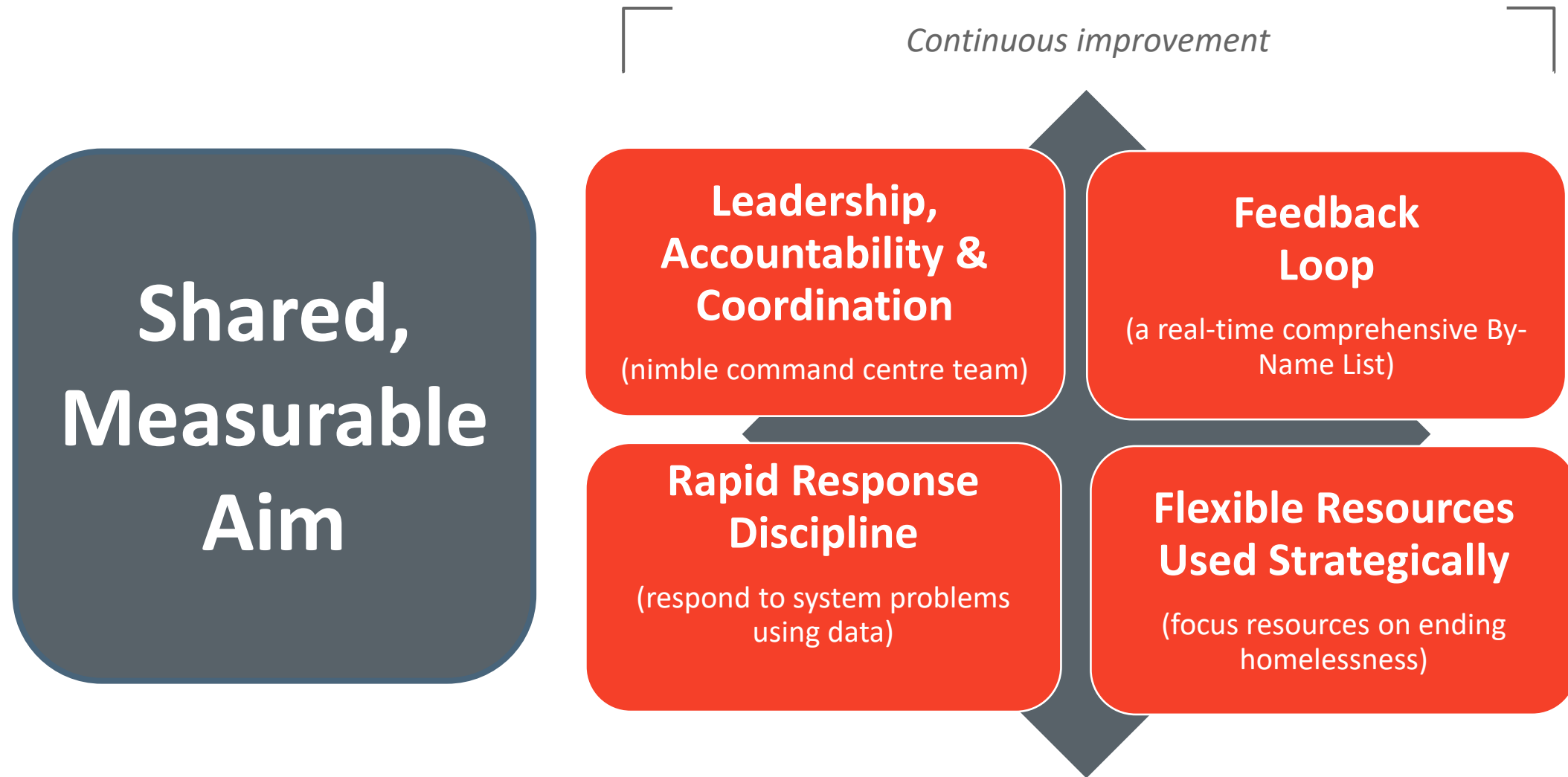
Comprehensive real-time, by name data.



Strategic, data-driven housing investments.



# What it takes for a community to end homelessness



# How Built for Zero Works



## REAL-TIME DATA

Homelessness is constantly changing. You'll start by building a comprehensive, real-time, by-name list of all known people experiencing homelessness in your community.



## REDUCE TO ZERO

There's no one-size-fits-all solution. You'll learn the science of rapid cycle testing to find out what works to reduce and end homelessness in your community.



## ZERO FOR ALL

Sustainability is the real end game. After reaching your first zero, you'll focus on maintaining your progress as you expand your focus to new populations.

LEADERSHIP, LOCAL TEAM, BUILDING THE WILL, DEVELOPING COMPLEX PROBLEM-SOLVING SKILLS



# Top 4 Things You Should Know

1

All Ontario  
Service Managers  
are required to  
have a By-Name  
List

2

BFZ-C is available  
to support all  
Ontario Service  
Managers &  
resources are  
available

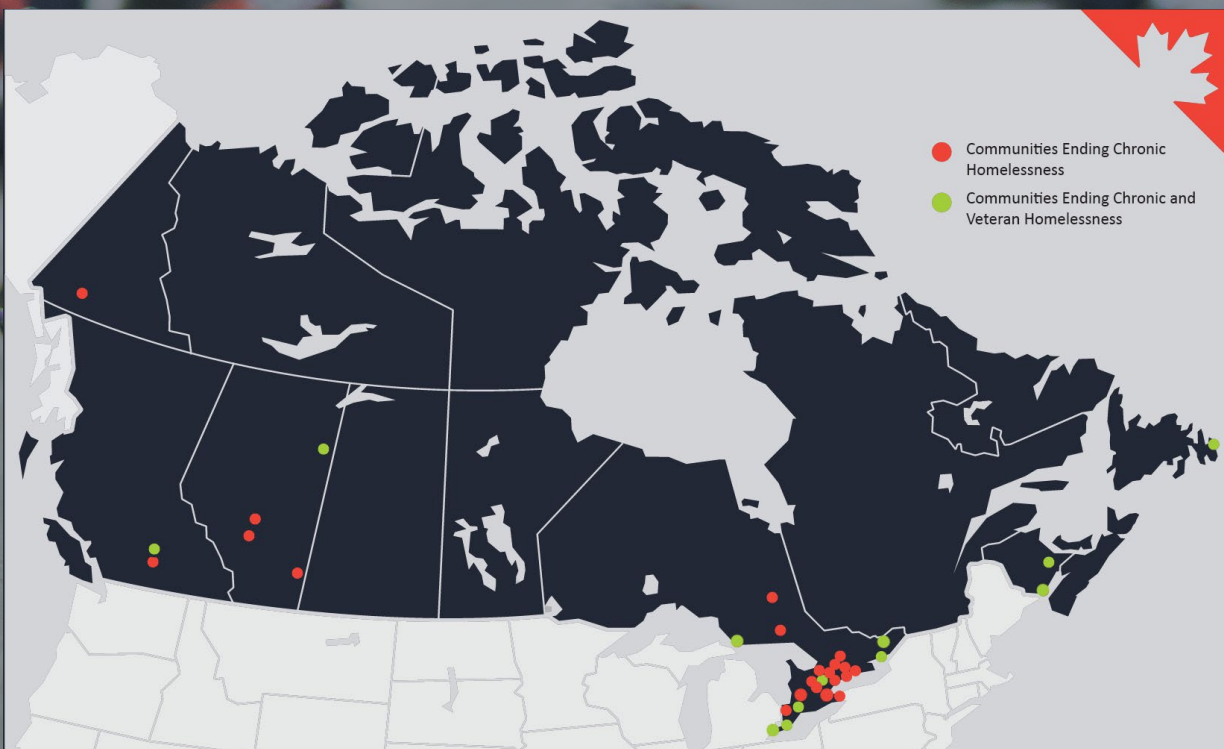
3

Despite  
challenges, there  
is progress

4

You are not  
powerless.  
Leverage  
collective voice

# Built for Zero Canada Progress Across Canada



**41** communities are participating in Built for Zero Canada

**35**

communities have achieved **quality real-time data**

**7**

communities have sustained a **reduction in chronic homelessness**

**1**

community has solved **chronic homelessness**

**2**

Communities have solved **veteran homelessness**

# Panel

- Mike Nadeau, CEO, District of Sault Ste Marie Social Service Administration Board
- Anna McGregor, Director of Community Services, Dufferin County
- Luisa Artuso, Social Services Administrator, Wellington County

# Thank You

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