



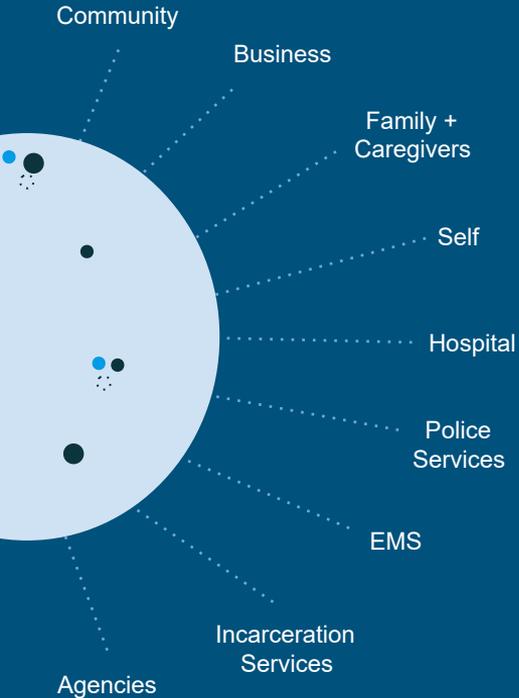
Whole of Community System Response

Health and Homelessness
City of London



People centred &
Housing centric

Network of Hubs with Multiple Referral “Doors”



Purpose-Built with Common Core Functions

- Coordinated multi-agency intake
- Coordinated outreach & warm transfers
- Transportation
- Basic needs (*food, shower, laundry, rest*)
- Quick access to acute & primary care
- Housing access support
- Income supports
- Integrated care planning
- Translation
- Intentional connections to health & wellness services
- 24/7 safe spaces
- Transitional, medical respite and crisis stabilization beds
- Carceral system services
- One number to call for referral

Timely & Direct Pathways to Housing



+
*Continued Focus on
Prevention & Advocacy
for Systemic Change*

Priority Populations

- Highest acuity individuals and all those on ByName list
- With some focus on unique needs of specific populations:
 - Youth
 - Women, Families
 - Seniors
 - LGTBQ2S+
- Indigenous-led response to be determined following the lead of Indigenous colleagues in this process and respecting the Giwetashkad Strategy, as well as working to ensure representation in this overall system governance and implementation co -design process

IMPLEMENTATION TABLES

- Co-designs each component and develops the implementation plans for the system and the enablers
- Self selection for participation
- Lived and living experience, organizations etc.
- Decisions by consensus
- Co-chairs

- 24/7 Hubs
- Highly Supportive Housing
- Encampments
- Workforce Development
- System Foundations

Shared Values & Principles

Our Commitments:

- respecting individual experience and ensuring
- choice in care
- promoting dignity
- anti-racism/anti-oppression framework
- harm reduction approach
- trauma and violence informed
- culturally safe
- informed by social determinants of health
- codesign with providers and those with lived and living experience
- shared accountability and engagement
- communication and transparency
- continued commitment to prevention and advocacy
- a supportive system of mutual respect and care

Community

Communication and Engagement

- Regular communication and engagement with the community will support and strengthen the Whole of Community System Implementation
- This includes:
 - Frequent summit participant updates
 - Updates via monthly Council reporting
 - Public relations and media coverage
 - *New channels and tools TBA including for general public education on the issue and system solution*

System Implementation Next Steps

- We have finalized the Strategy and Accountability framework, which allows us to move to launching meetings
- Participating organizations will sign off on commitment letters
- Implementation Table Terms of References will be finalized and those tables will begin in May focusing first on:
 - 24/7 Hub Design
 - Highly Supportive Housing units and models of care
 - Whole of Community Encampment Strategy

Thank you

Kdickins@london.ca