

Chief Congestion Officer & Executive Director, Strategic Capital Coordination

City of Toronto

Location: Toronto, ON.



Canada's largest city and the fourth largest City in North America, Toronto is a global leader in business, technology, entertainment and culture. Toronto is one of the most multicultural cities in the world with more than half of its population born overseas. The City is home to more than 2.9 million people whose diversity and experiences make this great city Canada's leading economic engine and one of the world's most diverse and liveable cities.

The City of Toronto has created a new executive role to help manage the growing complexity of urban development and congestion: the **Chief Congestion Officer and Executive Director, Strategic Capital Coordination**. We are looking for a strategic leader who will serve as the City's lead on congestion management by working collaboratively across divisions, agencies, and levels of government to develop strategies that reduce traffic disruption and improve the experience of residents, businesses, and visitors.

This is a rare opportunity to drive change, lead a high-performing team, and shape the policies, partnerships, and technologies that will define Toronto's traffic and infrastructure future. Reporting to the Deputy City Manager, Infrastructure Services, you'll be part of the City's Senior Leadership Team and a trusted advisor on one of the most pressing challenges Toronto is currently facing.

The Chief Congestion Officer (CCO) role goes beyond traffic management - it's about systems thinking, strategic influence, and delivering results at scale. Through your leadership of the Strategic Capital Coordination Office, you can bring strategic oversight to how infrastructure is planned, delivered, and communicated, ensuring that major capital projects are aligned and responsive to the needs of a busy and evolving city.

As an ideal candidate you bring extensive leadership experience in traffic management, urban development, infrastructure planning and/or public sector capital planning and delivery. Your deep and demonstrable experience in successfully managing complex, multi-stakeholder projects and initiatives is complimented by a strong understanding of urban congestion challenges and the impacts of infrastructure coordination. Exceptional strategic thinking, communication, negotiation, and conflict resolution skills are a must as is a track record of success in working with government agencies, utilities, and private sector partners. You are an outstanding communicator and team leader able to build and lead high-performing teams and drive organizational change, ideally in a municipal government or a large public-sector organization.

The Toronto Public Service is proud to have been named one of Canada's Top 100 Employers, Canada's Best Diversity Employers, Top Family Friendly Employers and Greater Toronto's Top Employers. To apply for this position, please visit: boyden.thriveapp.ly/job/2984. For more information, please email jfinless@boyden.com.

The City is an equal opportunity employer, dedicated to creating a workplace culture of inclusiveness that reflects the diverse residents that we serve. Learn more about the City's commitment to [employment equity](#). The City of Toronto is committed to creating an accessible and inclusive organization. The City is committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require Code-protected accommodation through any stage of the recruitment process, please let Boyden known when contacted and we will work with you to meet your needs.