

Supervisor Facilities Management

Job ID: 60345

Job Category: Buildings, Property Operations & Real Estate

Division & Section: Corporate Real Estate Management, FM Civic Buildings

Work Location: Various, please see below

Job Type & Duration: Full-time, 6 Permanent & 3 Temporary Vacancies

Salary: \$96,566 - \$132,880.00, TM2342, wage grade 6.5.

Shift Information: 35 hours per week, Monday to Friday

Affiliation: Non – Union

Number of Positions Open: 9

Posting Period: 3-Jul-2026 to 17-Jul-2026

Join the City of Toronto's One FM Team

At the City of Toronto, our Facilities Management Division (known as "One FM") is redefining municipal service delivery through technical excellence, strong client partnerships, and responsible stewardship of some of Canada's most iconic civic spaces.

From historic landmarks like Old City Hall and St. Lawrence Market to essential hubs such as Union Station and City Hall, our teams play a critical role in keeping the city running- safely, efficiently, and without disruption. These high-profile assets are at the heart of civic life, economic activity, and cultural heritage, and we are committed to ensuring they remain resilient, sustainable, and accessible for generations to come.

We are seeking skilled professionals to join one of our four specialized teams:

- **Divisional Client Services Team** – Serving as the primary point of contact for clients, this team builds strong relationships, understands operational needs, and delivers responsive, solutions-oriented service while maintaining a strong focus on value.
 - **Technical Centre of Excellence – Contracted Services Team** – Dedicated to vendor oversight and service delivery performance, this team manages contracts, ensures compliance, mitigates risk, and drives value from external service providers.
 - **Technical Centre of Excellence – Internal Team** – Focused on the reliable operation of complex building systems, this team provides hands-on technical expertise through licensed and non-licensed trades, advanced troubleshooting, and maintenance leadership.
 - **Key Assets Team** – Responsible for the City's most prominent facilities, this team leads the operation, maintenance, and long-term stewardship of landmark buildings, balancing operational excellence with heritage preservation. Across all teams, we are looking for professionals with strong technical and/or operational expertise, sound judgment, and a commitment to collaboration, service excellence, and results.
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At One FM, you'll work alongside multidisciplinary teams, support strategic initiatives, and help shape the future of municipal facility management.

What You Will Do

Supporting One FM's service delivery model, this role requires strong leadership in business operations and people management. As a key leader within Facilities Management, you will demonstrate expertise in the following areas:

Expertise Leading Service Delivery

Drawing on your experience managing 24/7 operations, you will ensure the safe, reliable operation and maintenance of a diverse portfolio of facilities by:

- Developing client-focused solutions that balance cost, timelines, sustainability, and service excellence.
- Overseeing technical and non-technical building services (e.g., HVAC, electrical, plumbing, life safety, and structural systems) while ensuring compliance with regulatory requirements and corporate standards.
- Leading preventive maintenance programs to maximize asset lifecycle and minimize disruption.
- Monitoring KPI performance and communicating operational insights and performance results.
- Managing operating and capital budgets while ensuring fiscal accountability.
- Providing on-call leadership and emergency response to ensure continuity of operations.

Expertise Building Relationships and Leading People

- Build and maintain strong relationships with clients, internal partners, vendors, and senior leadership.
- Lead and coordinate in-house teams and contracted service providers to deliver high-quality service.
- Supervise unionized and non-unionized staff, including scheduling, coaching, performance management, and development.
- Foster a culture of teamwork, accountability, safety, and continuous improvement.

Leading with a "One Team" Mindset

Demonstrating integrity, innovation, and a commitment to public service, you will:

- Champion sustainability initiatives and modernized service delivery.
- Contribute to strategic planning through participation on building and asset committees.
- Uphold the City's values through ethical decision-making, accountability, and service excellence.

** a full job description will be provided to candidates if selected for an assessment*

What You Bring / Qualifications

1. Post-secondary education in facilities management, building operations, engineering, relevant trade licence, or an equivalent combination of education and experience.
2. Considerable experience managing facility operations ensuring efficient and uninterrupted service delivery (e.g. maintenance of mechanical, electrical, and control systems) in complex, high-profile or critical environments.
3. Considerable experience planning, scheduling, and managing the work of staff and contracted service providers in a unionized or similarly structured environment.
4. Considerable experience building collaborative client relationships while managing vendor performance, contracts, and operating budgets, including reviewing quotes and estimates, ensuring contract compliance, and delivering results in a complex, multi-stakeholder, and politically sensitive environment.
5. Excellent communication skills, including the ability to prepare clear reports using Microsoft applications (MS Word, Excel), as well as correspondence, briefings, and to effectively respond to stakeholder inquiries.
6. Strong technical knowledge of building systems, including HVAC, plumbing, electrical, fire and life safety, and building automation systems.
7. Comprehensive knowledge of common building operational policies and various related Acts, codes and standards including: the Electrical Code, Plumbing Code, Technical Standards & Safety Act (TSSA), Fire Code, Building Code, Occupational Health and Safety Act, Construction Lien Act, and Accessibility for Ontarians with Disabilities Act (AODA).
8. Ability to operate with sound judgment, discretion, and political acuity when navigating competing priorities and sensitive environments.
9. A valid Province of Ontario Class G Driver's Licence and the ability to obtain a City driver's permit.

Please note, some positions may require a police clearance depending on the location of the vacancy.

How to Apply:

For more information on this and other opportunities with the City of Toronto, visit us online at <https://jobs.toronto.ca/jobsatcity/>. To apply online, submit your resume through the job portal, quoting **Job ID 60345, by Friday, July 17, 2026.**

Toronto is home to more than 2.9 million people whose diversity and experiences make this great city Canada's leading economic engine and one of the world's most diverse and livable cities. As the fourth largest city in North America, Toronto is a global leader in technology, finance, film, music, culture, and innovation, and consistently places at the top of international rankings due to investments championed by its government, residents and businesses. For more information, visit jobs.toronto.ca or follow us on

Twitter at [Twitter.com/CityTOjobs](https://twitter.com/CityTOjobs), on LinkedIn at [Linkedin.com/company/city-of-toronto](https://www.linkedin.com/company/city-of-toronto) or on Facebook at [Facebook.com/CityTOjobs](https://www.facebook.com/CityTOjobs).

Equity, Diversity and Inclusion

The City is an equal opportunity employer, dedicated to creating a workplace culture of inclusiveness that reflects the diverse residents that we serve. Learn more about the City's commitment to [employment equity](#).

Accommodation

The City of Toronto is committed to creating an accessible and inclusive organization. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require Code-protected accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs. [Disability-related accommodation during the **application process** is available upon request](#). Learn more about the City's [Hiring Policies and Accommodation Process](#).
